



## LEXI-COMP ON-HAND INSTALLATION INSTRUCTIONS

Your Organization has provided you access to the following databases:

### **Lexi-Select from the PCOM Library**

**Installation:** Please use the installation instructions below for your handheld device type. When asked to enter a Product Code, use **e-mail [Library@pcom.edu](mailto:Library@pcom.edu) for required product code**

Number of licenses in code:

### **Technical Support Information:**

- SEARCH answers to Frequently Asked Questions at <http://www.lexi.com/support>
- Live Call, Live Chat, and E-mail Support hours: M-F 8am – 11pm EST, Sat & Sun 8am-5pm EST
- Email us for further help by clicking on the E-MAIL a Question at <http://www.lexi.com/support> or give us a call at (866) 397-3433, option 3.

### **Important Notes:**

- The *Add Product* button will remain in the Update list. You may use this button in the future should you need to enter additional product codes.
- When installing the software, you will also receive a complimentary 30-day trial to additional databases. After 30 days, these databases will expire. Please note that you may receive a "Subscription Expired" message within the next 30 days. This is only alerting you that the 30-day trial you downloaded initially has expired. Your purchased software has not expired and will be completely functional after this period.

### **The Product Code listed above will work for the following handheld devices:**

- iPhone / iPod Touch
- Android
- Pocket PC
- Palm OS
- Palm Pre / Pixi
- BlackBerry 4.x
- BlackBerry 5.0 (Note: This code will NOT work for BlackBerries running v4.x software)
- Windows Mobile 6.0

**\*\*\*Please see below for installation instructions specific to your device type\*\*\***

## **iPHONE / iPod Touch Installation Instructions**

### **STEP 1: INSTALLATION**

#### Option 1 – Download and Install From Your Computer

- Ensure that your device meets the compatibility requirements:  
<http://webstore.lexi.com/popups/compatibility/popup.html>
- Launch the iTunes Application
- Click on iTunes Store on the left-hand side
- Search for **Lexi-Comp Institutional Application** in the *Search iTunes Store* field on the right-hand side
- Download and install the Lexi-Comp Institutional Application

#### Option 2 – Download and Install From Your iPhone Device

- Launch the App Store
- Search for **Lexi-Comp Institutional Application**
- Download and install the Lexi-Comp Institutional Application

### **STEP 2: REGISTRATION**

- Ensure that you have an active cellular or WiFi connection
- Open the application and accept the disclaimer
- Register product (Name, Email, Occupation, and Practice Setting). **IMPORTANT:**
  - You must register with your organizational email address
  - Registration information **CANNOT** be changed. Please review and ensure that the information entered is correct.
- Tap on **Enter Product Code** and enter the Product Code provided at the top of this document.
- After entering the code, you will be asked to perform an update. Tap “OK”\*  
**\*IMPORTANT: Do not click the “OK” button more than one time**
- Tap “Select All” in the top left corner to select all available databases
- Tap “Update” in the top right corner to proceed with the update

## ANDROID Installation Instructions

### STEP 1: INSTALLATION

- Ensure that your device meets the compatibility requirements:  
<http://webstore.lexi.com/popups/compatibility/popup.html>
- Ensure you have a strong Wi-fi, EDGE, or 3G connection.
- On your Android device, tap the **Market** icon and search for **Lexi-Comp**
- Select Lexi-Comp and tap **Install**. When the warning appears, tap the **OK** button
- When the application is installed, tap on **Lexi-Comp** and follow the activation instructions below

### STEP 2: ACTIVATION

- Open the Lexi-Comp ON-HAND application on your device.
- When opening the application for the first time, please read and accept the license agreement.
- Enter your registration information. If prompted, please select SD card for database storage.
- Tap the **Update** button and then tap **Add Product**.
- Enter the Product Code provided at the top of this document and tap **DONE**. A successful activation message will be displayed.
- Select the databases you wish to update and tap the **Update** button.

## Pocket PC Installation Instructions

### Step 1: Add Subscription to Your Account

- Connect your Pocket PC to the computer
- Visit <http://www.lexi.com/enterkeys> and create a new account if you have not used this software in the past or login to your existing account.
- When prompted, enter the **Product Code** provided at the top of this document and click the **Use Code** button.
- Once you receive a congratulatory message you will then click the option to proceed to the download page. Choose this option and then click **Proceed to Lexi-Connect**.

### Step 2: Install Your Software

If you are renewing and have used Lexi-Connect before, click here and proceed with updates as usual:  
<http://connect.lexi.com/dbupdate/dbupdate.jnlp>

If this is your first time installing Lexi-Comp software to a Pocket PC device, please follow the steps below:

- Click the button labeled **Download Now**. Lexi-Connect will then automatically install to your computer.
- Once installed you will be prompted for your Username and Password. Enter the same information from Step 1.
- You will now be presented with a listing of every available database. Simply click **Download Now** and your files will be saved to the computer.

### Step 3: Update Your Software

- Connect your Pocket PC to the computer.
- Double click the Lexi-Connect icon found on your desktop. You can also visit <http://connect.lexi.com> and click **Download Now** to launch Lexi-Connect.
- You will then be prompted to login to your account. Enter your Username and Password and click **Connect**.
- A screen displaying all available software will now be displayed. Click **Download now**.
- You will see the updates begin to sync within 60 seconds of the completed download.

## PALM OS Installation Instructions

### **Step 1: Add Subscription to Your Account**

- Connect your Palm to the computer
- Visit <http://www.lexi.com/enterkeys> and create a new account if you have not used this software in the past or login to your existing account.
- When prompted, enter the **Product Code** provided at the top of this document and click the **Use Code** button.
- Once you receive a congratulatory message you will then click the option to proceed to the download page. Choose this option and then click **Proceed to Lexi-Connect**.

### **Step 2: Install Your Software**

If you are renewing and have used Lexi-Connect before, click here and proceed with updates as usual:

<http://connect.lexi.com/dbupdate/dbupdate.jnlp>

If this is your first time installing Lexi-Comp software to a Palm device, please follow the steps below:

- Click the button labeled **Download Now**. Lexi-Connect will then automatically install to your computer.
- Once installed you will be prompted for your Username and Password. Enter the same information from Step 1.
- You will now be presented with a listing of every available database. Simply click **Download Now** and your files will be saved to the computer.
- Palm users must sync 2 times when prompted

### **Step 3: Update Your Software**

- Connect your Palm to the computer.
- Double click the Lexi-Connect icon found on your desktop. You can also visit <http://connect.lexi.com> and click **Download Now** to launch Lexi-Connect.
- You will then be prompted to login to your account. Enter your Username and Password and click **Connect**.
- A screen displaying all available software will now be displayed. Click **Download now**.
- You will see the updates begin to sync within 60 seconds of the completed download.

## **PALM PRE Installation Instructions**

### **BEFORE BEGINNING**

- Please note that the Lexi-Comp ON-HAND application may transfer a significant amount of data which could result in charges from your carrier. **We recommend that you utilize an unlimited data plan**

**or connect to a WiFi network when installing or updating this product.** Please contact your carrier for assistance with your data plan or with utilizing a WiFi connection.

## **STEP 1: INSTALLATION**

- Ensure that your device meets the compatibility requirements:  
<http://webstore.lexi.com/popups/compatibility/popup.html>
- Ensure you have a strong Wi-fi or cellular signal
- Open the App Catalog application on your device
- Type **Lexi-Comp** in the search bar and tap the **Search** icon
- Tap **Lexi-Comp ON-HAND**, then tap the **Download for Free** button
- After the download is complete, tap the **Tap to Launch** button

## **STEP 2: ACTIVATION**

- Open the Lexi-Comp ON-HAND application on your device.
- If opening the application for the first time, please read and accept the license agreement, then enter your registration information
- Tap the **Update** button and then tap **Add Product**.
- Enter the Product Code provided at the top of this document and tap **OK**. A successful activation message will be displayed.

## **IMPORTANT**

- If you choose to update all databases when updating, please ensure you are on a WiFi connection and are plugged into a power outlet. Updating all databases at one time will put a considerable strain on the battery, so connecting to a power outlet is mandatory for a complete update.
- The **Add Product** button will remain in the Update list. You may use this button in the future should you need to enter additional product codes.
- You may receive a "Subscription Expired" message within the next 30 days. This is only alerting you that the 30-day trial you downloaded initially has expired. Your purchased software has not expired and will be completely functional after this period.
- When installing the Lexi-Comp databases for the first time, please note that it can take 5-10 minutes per database. Please ensure you have adequate battery life to perform this installation. Subsequent updates will be faster.
- The Lexi-Comp ON-HAND application may transfer a significant amount of data which could result in changes from your carrier. We recommend that you utilize an unlimited data plan or connect a WiFi network when installing or updating this product. Please contact your carrier for assistance with your data plan or with utilizing a WiFi connection.

## **BlackBerry v4.x Installation Instructions**

### **BEFORE BEGINNING**

- This application will send a large amount of data through your cellular data account. It is recommended that you obtain an unlimited data plan from your cellular provider.
- **IMPORTANT!** You MUST create a personal individual handheld Lexi-Comp account in order to install your software. Note: You must create an account even if your organization has purchased the software for you.
- Please visit <http://www.lexi.com/downloads>. If you have not already created an account, please do so on this page. If you have already created an account, log in using your existing username and password. You may proceed with the following steps when you have a Lexi-Comp Account.

### **STEP 1: INSTALLATION**

- Open the web browser on your BlackBerry and navigate to <http://mobile.lexi.com> (Please ensure that you do NOT type www in the address). Click on the link that appears and click **Download**.
- After the application has downloaded, you will see a message stating that the application has successfully downloaded. Click **OK** to acknowledge this and click **RUN** to run the program
- The first time you launch the software you will be prompted to enter the **Product Code** listed at the top of this document.
- On your initial launch, the program will download a number of databases which should take several moments. It is important that you keep a strong connection established during this process.

## **BlackBerry v5.0 Installation Instructions**

### **BEFORE BEGINNING**

- Please note that the Lexi-Comp ON-HAND application may transfer a significant amount of data which could result in charges from your carrier. **We recommend that you utilize an unlimited data plan or connect to a WiFi network when installing or updating this product.** Please contact your carrier for assistance with your data plan or with utilizing a WiFi connection.

### **STEP 1: INSTALLATION**

- Ensure that your device meets the compatibility requirements:  
<http://webstore.lexi.com/popups/compatibility/popup.html>
- Ensure you have a strong WiFi or cellular signal
- Navigate to <http://blackberry.lexi.com/> using the default browser on your BlackBerry

- Tap the **Download Lexi-Comp ON-HAND** link to download the Lexi-Comp application
- Click the **Download** button
- You should receive a message that reads “The application was installed successfully”
- Tap **OK** or **RUN** from this window

## **STEP 2: ACTIVATION**

- Open the Lexi-Comp ON-HAND application on your device (this may be located in the Downloads folder)
- If opening the application for the first time, please read and accept the license agreement, then enter your registration information
- To *Accept* the license agreement, press your BlackBerry button and Tap **Accept**
- Enter your registration information
- Press the blackberry button and tap **Register**
- Press the BlackBerry button and tap **Update**
- Tap **Add Product**
- Enter the Product Code provided at the top of this document and tap **Apply**. A successful activation message will be displayed.
- Scroll down and tap **OK**

## **STEP 3: UPDATING**

- Before you can begin accessing your subscription, the databases need to be downloaded. Press the BlackBerry button and tap **Update**
- Place check marks next to the database you wish to install, or press the BlackBerry button and choose **Select All**
- Press the BlackBerry button and tap **Update Products**
- After the update is complete, press the BlackBerry button and tap **Library**
- Select a database and begin accessing your Lexi-Comp ON-HAND subscription

## **WINDOWS MOBILE 6.0 Installation Instructions**

### **STEP 1: INSTALLATION**

- Ensure that your device meets the compatibility requirements:  
<http://webstore.lexi.com/popups/compatibility/popup.html>
- Ensure you have a strong Wi-fi or cellular signal (Installation requires 2 files)
- Navigate to <http://winsowmobile.lexi.com> using the default browser on your device
- Click the *Download.NET Compact Framework* link to download the .NET Framework required to install
- If prompted, ensure you have the *Open file after download option* checked
- Click **YES** to install the .NET Framework required for the Lexi-Comp software
- You may receive a message that reads, “*The previous version of Microsoft .NET CF 3.5 will be removed before the new one is installed. Select OK to continue*”. Click **OK** to this message
- Ensure device is selected and click **Install**
- Click **OK** to the *NETCFv35.vm.armv4i.CAB was successfully installed on your device* message
- Navigate back to the <http://windowsmobile.lexi.com> site and click the *Download Lexi-Comp ON-HAND* link to download the *LexiComp.CAB* file

- Ensure you have the *Open file after download* option checked and click **YES** to install the Lexi-Comp software
- Ensure Device is selected and click **Install**
- Click **OK** to the *LexiComp.CAB* was successfully installed on your device message

## **STEP 2: ACTIVATION**

- To open the Lexi-Comp On-HAND application on your device, click **START**, which may be located in either the upper left corner or lower left corner on your device, and **PROGRAMS**
- Click the Lexi-Comp icon
- If opening the application for the first time, please read and accept the license agreement by clicking **I Agree**
- Enter your registration information and click **Submit**
- Click the **Menu** button and then click **Update**
- Click **Add Product**
- Enter the Product Code provided at the top of this document and click **Apply**. A successful activation message will be displayed. Click **OK** to this message.

## **STEP 3: UPDATING**

- Before you can begin accessing your subscription, the databases need to be downloaded.
- Place check marks next to the database you wish to install, or click the **Menu** button and choose **Select All**
- Click the **Update** or **Menu** button and click **Update** to start the update process
- After the update is complete, click the **Menu** button and click **Library**